

AQF LEVEL 8

ASQA REGISTERED

CRICOS REGISTERED

NO WORK PLACEMENT

BURWOOD CAMPUS

CHC82015 • GRADUATE CERTIFICATE • INTERNATIONAL STUDENTS

Graduate Certificate in

Client Assessment and Case Management

The step into senior case management.

52

WEEKS

10

UNITS

AQF 8

GRAD CERT

Burwood

SYDNEY NSW

\$16,000

TOTAL COST AUD

Course overview

The **CHC82015 Graduate Certificate in Client Assessment and Case Management** is an AQF Level 8 qualification for advanced practitioners in health and community services. It reflects the role of workers who provide specialist services to clients with complex and diverse needs, and who are required to demonstrate autonomy, well-developed judgement, adaptability and responsibility.

Delivered face-to-face at our Burwood campus in Sydney's Inner West over **52 weeks**, the course covers advanced client assessment, goal-directed case planning, work with carers and families in complex situations, domestic and family violence screening, child-inclusive practice and ethical leadership. There is **no work placement component**; practical skills are assessed through simulated workplace activities on campus.

This is not an entry-level qualification. It is designed for practitioners who already understand client work and want to move into senior, complex and coordinating roles.

What you'll learn

- **Advanced client assessment** — identifying need, risk and eligibility
- **Goal-directed case planning** that clients actually engage with
- **Family and carer practice** in high-stress, complex situations
- **Domestic and family violence** screening and risk assessment processes
- **Child-inclusive practice** frameworks
- **Ethical leadership** — holding your ground when the answer isn't clear
- **Cross-service partnerships** that make coordinated care possible

Why study at NTA

- **Trainers from the field** — significant industry experience in community services and case management
- **Simulation-focused training** — intake interviews, risk screenings and case conferences run as role plays and critiqued
- **AQF Level 8** — the highest qualification NTA offers, and a genuine step above diploma-level study
- **Direct pathway in** from CHC62015 Advanced Diploma at NTA
- **Inner West location** — five minutes from Burwood Station

Career outcomes

Case Manager

Case Coordinator

Senior Case Worker

Client Assessment Worker

Service Coordinator

Graduates work across community services, health, aged care, disability and NDIS, mental health, family support and child protection, youth work and welfare organisations.

Completing this qualification does not guarantee employment, a salary level, or any visa or migration outcome. Employment depends on your experience, employer requirements, labour market conditions, your visa conditions and individual suitability. NTA does not provide migration advice.

Course structure

CODE	UNIT OF COMPETENCY	TYPE
CORE UNITS — 7		
CHCCSM001	Facilitate goal directed planning	Core
CHCCSM002	Implement case management practice	Core
CHCCSM003	Work with carers and/or families in complex situations	Core
CHCCSM008	Undertake advanced client assessment	Core
CHCDIV003	Manage and promote diversity	Core
CHCPRP006	Lead own professional development	Core
BSBLDR806	Lead and influence ethical practice	Core
ELECTIVE UNITS — 3		
CHCDFV013	Manage domestic and family violence screening and risk assessment processes	Elective
CHCFAM008	Work within a child inclusive framework	Elective
BSBLDR803	Develop and cultivate collaborative partnerships and relationships	Elective

Course delivery

- **Face to face** — theoretical content and group discussions delivered in an interactive classroom setting
- **Simulation training** — hands-on practical skills developed in a controlled environment, so you are confident in real-world situations
- **Self-paced learning** — flexibility to complete theoretical components and assessments at your own pace, within the assigned timeframes
- **Workplace project work** — applying the skills and knowledge to real-life scenarios

Entry requirements

- Aged 18 years or over at course commencement
- A minimum three-year tertiary qualification in a related field **or** significant relevant industry experience in healthcare, community services, disability, aged care, mental health, welfare, family support or case work
- **IELTS Academic 6.0** overall, no band below 5.5 — or an approved equivalent including PTE Academic, TOEFL iBT, Cambridge English, OET or approved EAP
- Student visa, Genuine Student and NTA admissions requirements
- Pre-training review and LLN assessment

No work placement component. Practical skills are assessed on campus through simulated workplace activities — intake interviews, risk screenings and case conferences.

Course assessment

This is a nationally recognised qualification. You must successfully complete all units to be awarded it. Each unit contains assessments, which include:

- Knowledge-based tests
- Projects and case studies
- Practical demonstration in a simulated environment
- Project work

Course fees

Tuition fee	\$15,000
Enrolment fee (non-refundable)	\$250
Resource fee	\$750

Estimated total course cost \$16,000 AUD

Budget separately for OSHC, visa costs, devices and living expenses. Fees current as at August 2026 and subject to change; the fees in your written agreement apply.

How to apply

- 1**
Check eligibility
- 2**
Apply online
- 3**
Accept your offer

Where this leads

AQF 3 Certificate III Individual Support	AQF 4 Certificate IV Ageing / Disability / Mental Health	AQF 5 Diploma of Community Services	AQF 6 Advanced Diploma Community Sector Mgmt	AQF 8 Graduate Certificate Case Management
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CHC62015 Advanced Diploma of Community Sector Management at NTA is a direct pathway into this qualification. Applicants may also enter on a three-year tertiary qualification or significant industry experience.

Applications are open.

Half-yearly intakes. Apply online or speak to an admissions adviser.

APPLY NOW



SCAN TO APPLY

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