



CHC52021: DIPLOMA OF COMMUNITY SERVICES [CASE MANAGEMENT]

24 Months course for international students

Course OUTLINE

This qualification focuses on the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering services to individuals, groups and communities. At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. They provide direct support to individuals or groups of individuals and case management. There may be supervision of other workers and volunteers.

CHC52021 Diploma of Community Services (Case Management) focuses on the skills required for the community services sector and prepares you to work with people experiencing complex social issues.

Entry REQUIREMENTS

There are no formal entry requirements for this course; however, applicants should demonstrate ability to perform tasks as required by the industry.

- Applicants must be 18 years or above
- School education at least at Australian high school leaving level Year 12 (HSC in NSW); or other relevant qualification/s;
- Or experience in an aged care or nursing environment;
- Academic IELTS 5.5 overall, no less than 5.0 in each band, or upper intermediate, or EAP from approved ELICOS/ESL centre or
- Evidence of completing a VET course at Certificate IV or above level in Australia.

Pathways

This is only the start of your academic journey

After achieving the Diploma of Community Services you have a number of pathway options. Once you complete can apply for Bachelor of Community Services or Bachelor of social work or Bachelor of Nursing.

Who should do this COURSE?

People pursuing a career in a case management role in a community setting.

Graduates may seek employment in the following jobs:

- Community services worker
- Program coordinator
- Early intervention worker
- Youth officer
- Group facilitator
- Welfare worker
- Case coordinator

Course DURATION

This course is **104 weeks**. The structure is based on **20 hours per week** as follows:

- You attend College two days a week for classroom learning, practice and assessment (**8 hours each**)
- You also study a structured study program by unit in the online learning platform for **4 hours per week**
- To get the most out of your course you need to do some self- study in your own time. When you are ready there is a work placement of **400 hours** spread over **4th, 6th, & 8th** terms.
- Commencement dates are the start of every term.

See the website for our intake dates or ring the office for details.

Course LOCATION

All training is held at our office at Burwood which is right next to the railway station. Work placements will be selected where possible to meet your travel needs.

Assessments

As this is a nationally recognised qualification, you will be required to successfully complete all units to a standard so that you are job ready. Each unit contains assessments which include:

- Knowledge based tests which contain written short answer questions, case studies and project works
- Practical demonstrations where you will be observed by one of our assessors in a simulated environment.
- Demonstration of clinical skills in Work place environment, assessed by our facilitator

Note: You must be deemed competent with each unit in order to receive your qualification.

Requirements for the WORK PLACEMENT

- A Police Clearance Certificate is mandatory prior to your work placement; you must undertake a Federal Police Check (AFP) or NSW Police check (it must be no less than 12 months old).

This can be done through a website.

- Working with Children check
- Valid NDIS Worker Screening Check
- Relevant immunization check (as per NSW health guide lines)

These checks must be completed at the start of the course and prior to industry work placement. The students must be physically be able to do moderate amount of lifting using the appropriate equipment. The students should not have any mobility, hearing, and vision problems to carry out duties efficiently in the hospital or community care settings whilst at placement.

Course DELIVERY

Delivery is a combination of methods to cover the theory and practice requirements:

- Workshops for developing your theory knowledge such as case management theory
- Supplementary learning online for each unit in theory and skills and case studies
- Demonstrations then practice to give you that valuable practice time before you go to the work place
- Self-paced study and support to embed your learning and practical skills
- Work placements to apply your skills.

Work Placement at a Community Service facility is arranged with you and you will receive the support of one of our mentors to ensure this opportunity is a rewarding experience. For work placement, students have to wear your own black trousers and black closed shoes, we will provide you with NTA logo Polo T-shirt.

Recognition of Prior Learning (RPL) and Credit Transfer

You may have developed a number of skills in community service or aged care or disability care, through previous employment opportunities, life experience or formal studies. If this is the case, then you should ask about recognition of prior learning. This may shorten your course.

Topics: Study units and QUALIFICATION

Study **20 units** to gain your qualification
12 Core units and **8 Elective** units.

Our course has been designed to meet the requirements for the **CHC52021 Diploma of Community Services (Case Management)**.

CORE UNITS:

UNIT CODE	UNIT NAME	STATUS
CHCCCS007	Develop and implement service programs	Core
CHCCCS019	Recognise and respond to crisis situations	Core
CHCCSM013	Facilitate and review case management	Core
CHCDEV005	Analyse impacts of sociological factors on people in community work and services	Core
CHCDFV001	Recognise and respond appropriately to domestic and family violence	Core
CHCCCS004	Assess co-existing needs	Core
CHCDIV001	Work with diverse people	Core
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	Core
CHCLEG003	Manage legal and ethical compliance	Core
CHCMGT005	Facilitate workplace debriefing and support processes	Core
CHCPRP003	Reflect on and improve own professional practice	Core
HLTWHS004	Maintain work health and safety	Core

ELECTIVE UNITS:

UNIT CODE	UNIT NAME	STATUS
CHCCSM009	Facilitate goal-directed planning	Elective
CHCCSM010	Implement case management practice	Elective
CHCCSM012	Coordinate complex case requirements	Elective
CHCCSM014	Provide case management supervision	Elective
CHCCSM015	Undertake case management in a child protection framework	Elective
CHCCOM003	Develop workplace communication strategies	Elective
CHCDIS017	Facilitate community participation and social inclusion	Elective
CHCDIS019	Provide person-centred services to people with disability with complex needs	Elective

For more details/information, ask for an Information Pack.

Course Fees \$20,000 | \$500 Materials Fees + \$250 Enrolment Fees

Fees are payable by Cheque, Money order, Cash, Internet or Bank Deposit
(See Enrolment Form for details). Other arrangements may be made based on individual needs.

For more DETAILS

Visit www.nta.edu.au or Email: info@nta.edu.au

Or visit us at the office:

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Care Plus Training Pty Ltd T/A Nurse Training Australia. ABN: 291 661 75462

Our friendly staff are waiting for your call





“ Education is not the learning of
many facts but the training of the
mind to think. ”

Albert Einstein



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